

WHAT'S REALLY GOING ON WITH RENT ASSISTANCE?

Congress granted rent assistance funding in late 2020.

North Dakota received funding to assist renters having trouble making rent and utilities. We've been helping families even before the federal ERA funding. And we'll be working tirelessly to continue helping those in need. Since the beginning of the Pandemic through January 2022, ND Rent Help has assisted 5,496 renter households providing \$21.8 million in rental and utility assistance.

Putting in the work to help North Dakotans out.

Our ND Rent Help team is working overtime to improve application and payment processing times that were temporarily disrupted when our new application portal launched. During the transition, we've continued to pay housing providers and we're working through a short-term backlog of applications. To meet the strong demand, we've added staff and beefed up our call center capabilities to better respond to North Dakotans in need.

Crisis cases come first.

We're prioritizing those households experiencing homelessness and households facing immediate eviction or utilities shutoff. If you're in a crisis, reach out by emailing our special hotline for immediate assistance at ndrenthelp@nd.gov.

Everyone who qualifies can receive assistance.

There's \$200 million supporting housing stability in North Dakota with funding available through 2024 - 2025. If you're someone who needs rent help, we encourage you to see if you qualify by visiting helpishere.nd.gov.